

REPUBLIC OF KENYA



PARLIAMENT
OF KENYA
LIBRARY

Report on the Workshop on “Strengthening the Cooperation among Parliamentary Libraries in the Framework of the Africa Parliamentary Knowledge Network (APKN)”

December 15 – 17, 2009 Rome, Italy

Clerk’s Chambers

December 2009

Parliament Buildings

NAIROBI

1.0 Introduction

Parliaments have a long tradition of bilateral and multilateral cooperation on many levels and on a wide array of subjects. Many of these agreements and partnerships exist among chambers and parliaments to carry out common activities or achieve shared goals. The last decade has witnessed a significant surge in international activities undertaken by legislatures. This has been accompanied by the establishment of new regional and transnational parliaments and by the creation of formal parliamentary assemblies, informal parliamentarians' associations and networks of legislators.

Regional groups are a natural way to gather information from participating parliamentary bodies. Knowledge can be gained through a variety of channels, including conferences, virtual meetings, online discussion groups, and even simple e-mail exchanges. The recent evolution and growth of technology has helped to intensify the number of exchanges and facilitate communication between parliaments and supporting institutions.

There are, of course, significant challenges in establishing and sustaining cooperation and collaboration. Differences in language, for example, can be a hindrance, especially when there are limited resources. Differences in the infrastructure or the technical approach preferred by individual parliaments can also limit sharing. However, by engaging as many entities as possible the burden on any single parliament can be reduced and the value of the benefits gained by sharing experiences and working together will certainly overcome the investments needed.

2.0 Background information

The African Parliamentary Knowledge Network (APKN) is a very young network. The idea to establish a continent-wide Parliamentary Knowledge Network was first discussed among members and officials from twelve parliamentary delegations from African Assemblies and the Pan-African Parliament in a meeting hosted by the National Assembly of Nigeria in Abuja in March 2007. The meeting, supported by the United Nations, and taking place under the auspices of the Pan African Parliament, evaluated a number of options and possibilities relating to the establishment of the APKN.

Participants agreed on the need to establish the APKN with the aim of strengthening the information and knowledge management capacity of parliamentary administrations to better serve their institutions and members by promoting a continental level training and capacity building initiative for

members of parliament and parliamentary staff in the area of legislation, information & research and information technologies.

The idea to establish APKN was endorsed a year later by participants from 37 African national and regional parliaments who attended the International Conference on ***Africa Parliamentary Knowledge Network*** which took place in Cairo, Egypt, on 4 and 5 June 2008. As a result, APKN was formally established to facilitate sharing of knowledge, experiences and practices among parliamentary administrations of African Assemblies to enable them to better meet their representative, legislative and oversight responsibilities.

APKN is based on the founding principles of the African Union and Pan African Parliament (PAP) and its interim Secretariat is based in Cairo, Egypt. Its major aim is the harmonization of legislation in the Member States, which is closely linked to the establishment and development of parliamentary government and its information services. The United Nations has set up a website for APKN in Rome, Italy (www.apkn.org) which simplifies and encourages parliamentary cooperation in Africa.

3.0 Summary of the APKN Workshop Proceedings

The United Nations Department of Economic and Social Affairs (UNDE-SA) held a workshop on ***Strengthening the Parliamentary Cooperation among libraries in the framework of the African Parliamentary Knowledge Network (APKN)*** on December 15 – 17, 2009 in Rome, Italy.

The workshop was attended by 27 Library Directors and Information professionals from 22 African countries, namely: Algeria, Botswana, Burkina Faso, Cameroon, Comoros, Egypt, Ghana, Kenya, Liberia, Malawi, Mauritius, Mozambique, Niger, Senegal, Tanzania, Togo, Tunisia, South Africa, Swaziland, Uganda, Zambia, Zimbabwe and the Southern Africa Development Community Parliamentary Forum (SADC PF).

The Libraries of the Senate and the Camera dei Deputati (Chamber of Deputies) hosted the workshop. The trainers, who sought in the form of lectures and interactive sessions to pass on their knowledge to participants, consisted of information professionals with vast experience in information management, namely:

1. Moira Fraser – Parliamentary Library, New Zealand;
2. Donna Scheeder – Library of Congress, Washington D.C, USA;
3. Gro sand Grind – Parliamentary Library, Norway;
4. Maria Augustina Paniagua – Dag Hammarskjöld, the UN Library in New York, USA;

5. Raissa Teodori – Library of Senate, Italy;
6. Elisabeth Dietrich-Schulz - Parliamentary Library, Austria.
7. Flavio Zeni – Chief Technical Adviser, Africa i-Parliaments Action Plan UNDESA

Participants presented country reports, which were later summarized in a matrix according to preset questions provided by the workshop facilitators.

Topics covered during the workshop included creation of dossiers, development of information facilities and library parliamentary networks. The workshop presentations have been attached as appendices at the end of the report.

4.0 Way Forward

During the workshop, the participants agreed to form a working group on Library and Research to spearhead the activities of APKN. Mr. Simon Engitu from the Parliament of Uganda was unanimously elected as the coordinator of the working group and Mr. Alim Garga from the National Assembly of Cameroon was elected as the Secretary. Participants came up with a work plan for the working group for the year 2010 as given below:

APKN Library and Research Working Group Work Plan

Activity	Responsibility	Deadline
Updating Directory	Working Group	End of February 2010
Response to Libraries Assessment	Working Group	End of January 2010
Online Survey - Libraries Assessment	SADCPF	End of February 2010
Response to online Survey	Working Group	End of March 2010
Dossier 1	Working Group	Electoral Law - Mar 2010

Dossier 2	Working Group	June 2010
Dossier 3	Working Group	Sept 2010
APEX services online	Africa i-Parliament Action Plan	Mid February 2010
Libraries Assessment	Global Centre for ICT in Parliament	End of January 2010
e-Learning Modules: How to create dossiers	Africa i- Parliaments/LOC/IFLA	End of February 2010
Hosted solution for Koha and DSpace	Africa i-Parliaments	End of February 2010
Proposal for a multilingual subject index	Africa i-Parliaments	End of January 2010



African
Parliamentary
Knowledge
Network


	Type of services provided by your Library	How many people work in the Library?	Does your Library include research?	Does your Library have access to the Internet and Intranet	Does your Library serve the public?	Does your library have databases of bills and laws?	Are those databases available on-line?	What are the challenges of your library?	Plans for the future
ZAMBIA Council of the Nation HADDAD Allel (Mr.) Director of Documentation, Publications and Archives	-Information Management -Research -Acquisitions -Press service for releases	12	Yes	Yes - Internet	No	Yes	Yes	-access to new technologies	
BOTSWANA National Assembe MOATSWI Keorileg (Mr.) Librarian	-reference services -loans -photocopying -periodicals -Internet and email access -inter-library loans -current awareness and selective	03		Yes - Internet	No			-limited resources -limited space -lack of training -manual system to manage resources -library does not subscribe to any online database	-partnership with other libraries -system automation -access to information in all formats -subscribe to major online databases to facilitate access to online legislative information resources

AL HENNAWY Sawsan (Ms.) Head of the Library	International treaties, Egyptian news and Arab newspapers)	07	Yes	Yes- Internet and Intranet	No that receive special permission can use the library)	Yes	Yes	-inadequate space -inadequate staff -many requests for library staff on ICT at the same time to be handled by very few staff -lack of access to scientific information -no online subscription to journals	-partner with other parliamentary libraries -training programmes for library staff on ICT -purchase scientific databases - e-library project -CINDEX software for Hansard indexing -learn and commence Bills Before the House (BBH) -complete work on the library page and link to the parliament of Ghana website
KENYA National Assembly MWAKIO Grace (Ms.) Senior Librarian	-current awareness services -selective dissemination of information -inter-library loans -repackaging of information -Internet and email services	10	Yes	Yes- Internet	No	Yes	Yes	-lack of space -slow pace of automation -under utilization of the available library facilities and services	-become a legal deposit -Automation of services -Digitization of documents -staff exchange programme with university libraries and research institutions -launch website
LIBERIA House of Representatives SONPON Charles S.	-reference services -acquisition -cataloguing	02	No	No - Internet	Yes			-library is not standardized -lack of office equipment and reference	-training and development for staff on library skills and ICT

<p>SWAZILAND Parliament NXUMALO Esther (Ms.) Head of Library and Research</p>	<p>-internet services -periodicals -reference -inter-library loan -current awareness</p>	02	No	Yes- Internet	Yes	No	n/a	<p>-not enough funds -shortage of staff -lack of training on ICT</p>	<p>-recruitment of library and research staff -parliament website instead of a page on government site -establishment of library committee -provide research services -automate the library</p>
<p>TANZANIA, UNITED REPUBLIC OF National Assembly NYAMBELE Kileo (Mr.) Director of Library and Research Department</p>									
<p>TOGO National Assembly AGBA Gado (Ms.) Head of the Library</p>	<p>-Information management -research services</p>	04	Yes		Yes	No		<p>-funds for resources -need of subscription renewals (acquisition are made through gifts and exchange only) -lack of training</p>	<p>-cooperate with other parliamentary libraries</p>
<p>TUNISIA Chamber of Deputies HAMMAMI Yasmina (Ms.) Head of the Library</p>	<p>-information management -access to internet -periodicals</p>	11	No	Yes- Internet	Yes	Yes	No		<p>-have library linked on the parliament website -allow interparliamentary exchange of resources -have a database of foreign parliamentary</p>

<p>UGANDA Parliament RUGANBWA Innocent (Mr.) Director of Library and Research Services ENGITU Simon (Mr.) Assistant Director. Library Services</p>	<p>17</p>	<p>Yes</p>	<p>Yes – Internet and Intranet</p>	<p>Yes</p>	<p>-collections of official publications and other information sources -reference services -writing of reports -help services -briefing papers on major topics of current interest</p>	<p>-poor reading culture -lack of electronic security -budget constraints -breakdown in bill tracking system -lack of functional library building -weak enforcement of library fines</p>	<p>debate and launch the database on Internet and Intranet -establishment of a parliamentary archive -installation of an electronic book detector -design a library homepage -digitization of parliamentary reports -enhance ICT support to the library -streamline networking with other institutions -establish an informational institutional repository</p>
<p>ZAMBIA National Assembly MTINE Tembi Chalabesa (Ms.) Chief Librarian</p>	<p>12</p>	<p>No</p>	<p>Yes- Internet and Intranet</p>	<p>Yes</p>	<p>-information management -internet services -electronic resources (ZALICO – Zambia Library Consortium) -databases for news and matters of national interest -content management of Parliament website -loans</p>	<p>-under- utilization of the library services by the MPs - not enough work stations (library has only 6 computers) -Internet connectivity -capacity building for staff</p>	<p>-library automation -management of Internet based information resources -training of library staff -increase the number of workstations -merge the existing databases with the new library management system</p>

-implementation of integrated library system which will provide the library with additional modules such as acquisition, loans, circulation, OPAC cataloguing, and statistics.	-lack of funding -lack of training -marketing of services -use of internet -by members (no experience) -lack of digitizing equipment to convert some of the archival materials into soft copy		Yes		Yes- Internet		09	-information delivery to parliament -loans -internet services -reference services -interlibrary loans -referral services -information literacy services	ZAMBIA Parliament MUNYORO Isiah (Mr.) Director of Library Services
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APKN
Africa
Parliamentary
Knowledge
Network

**APKN
Framework Of Activity**

- Legislative Process
- Information and Research
- Information and Communication Technology (ICT)

Presented By: Ahmed Gomah, Director of the Information Centre, People's Assembly of Egypt - APKN n.1. Secretary

Information and Research Activity

To have the capacity and skills within the parliament

Policy makers and citizens need to learn how to apply such research results

What Parliaments need?

- To build research & analysis skills
- To critically appraise them
- To make use of high quality research evidence
- To make more use of the traditional and new sources of information

APKN – Information and Research Group

building activities at the following levels :

- (A) Legislation and Policy**
- (B) Management**
- (C) Professional Expertise**
- (D) Information Services**

N.B. These lists of activities are meant to provide APKN members with a range of possible activities in each thematic area, not to be taken as the plan of action of the APKN.

(A) Legislation and Policy Level
Proposed Activity:

Legislation and Policy:
Building skills required to make use of information and data for policy formulation, analysis and evaluation

Evidence based policy making (EBPM) is producing better policies that are effective and forward looking

Components of Evidence for policy

- validated data (facts, trends, survey information)
- analytical reasoning that sets the data in context
- stakeholder opinions on an issue or set of issues

Evidence-based policy

How to Read Research Findings?
What kinds of studies can produce rigorous evidence of an intervention's effectiveness?
What Constitutes Valid Evidence of a Program's Effectiveness?

(B) Management Level:

Management:
Building skills required to manage information and research services

Management Level
Proposed Activities:

Information & Research Service:
establishing, managing and supporting

Institutionalization

Professional development strategies

(c) Professional Expertise Level

Information & research capacity building

Building skills required to gather, interpret and present information and data

Professional Expertise level
Proposed Activities:

Information Sources Internet Searching
Parliamentary Library Searching
Information Management and Records Management
Electronic records management

(D) Information Services Level

Information Services:
Delivering high value information services and software applications for libraries and digital collections

Information Services Level
Proposed Activities:

APKN Portal
A common portal to provide access to policy-relevant information, news, and legislation relevant to African Parliaments

Africa News Monitor (ANM)
A news portal based on data mining technologies developed by the European Commission's Joint Research Centre (JRC)

Information Services Level
Proposed Activities: Cont.

Africa Parliamentary Information Exchange (APEX)

A tool to improve exchange of information between the national parliaments and the Pan Africa Parliament, and among African parliaments themselves.

Information Services Level
Proposed Activities: Cont.

Deployment of **Library Information System KOHA**

Digital Institutional Repositories DSPACE

Thank You for your attention



Workshop
"Strengthening the Cooperation among Parliamentary Libraries in the Framework of the Africa Parliamentary Knowledge Network (APKN)"

15-17 December 2009
 Library of the Senate of the Republic of Italy
 Rome, Italy

Elisabeth Dietrich-Schulz
 ECPRD Coordinator for Parliamentary Libraries, Research and Archives



AUSTRIA IN EUROPE



15-17 December 2009, Rome, Italy

THE REPUBLIC OF AUSTRIA

- 8.349.766 inhabitants > 83.858 km² = 99,6 Einw./km² Urban Population 66,9 %
- Capital Vienna 1.677.262 inhabitants
- Population: mostly German speaking Austrians, national minority ethnic groups: Slovenian, Croatian, Hungarian, Czech, Slovakian and (German, 10 % foreign (1 Jan 2007), 3,7 % from the former Yugoslavia
- Languages: National language 88,6 % German, 1,9 % Croatian incl. Burgenland-Croatian, 0,5 % Hungarian, 0,3 % Slovenian (according to 2001 census)
- Religions: 73,6 % Roman Catholic, 4,7 % Protestant, 4,2 % Muslim, 12 % without religious beliefs (by the end of 2004)
- National day: 26th October (marks the adoption of the law of neutrality in 1955)
- International organisations joined: UNO and UN affiliates, EU since 1995, European Council since 1956, OECD, WTO, WEU (permanent spectators)
- Parliament: 2 chambers: Nationalrat (National Council), 183 members of whom 51 are female = 27,87 % Bundesrat (Federal Council) 62 members of whom 15 are female = 24,59 %
- European Parliament: 17 Austrian MEPs (after the Treaty of Lisbon 19) of whom 7 are female = 41 %
- 8 neighbour countries: 6 EU-Countries: Germany, Czech Republic, Slovak Republik, Hungary, Slovenia, Italy + 2 non-EU-Countries: Switzerland, Liechtenstein

15-17 December 2009, Rome, Italy

Elisabeth Dietrich-Schulz




- 2006 ECPRD Co-ordinator Parliamentary Libraries, Research and Archives, appointed by the Executive Committee of the European Centre for Parliamentary Research and Documentation
- 1982 head librarian of the Austrian Parliament (first woman in this position). Working for the Austrian Parliament since 1980; managed to change the library from a traditional one to a modern IT-library providing online catalogues, audit digital services in co-operation with the Austrian National Library
- 1992-2006 deputy head of the parliamentary research services
- 1978-1989 Federal Ministry of Defence, governmental library and administration of military regulations; deputy librarian (first woman with an academic degree in a qualified position in this Ministry)
- 1979-1980 Austrian National Library, post-graduate diploma in library science
- 1973-1977 University of Vienna, Faculty of Humanities, History and Anglo-American Studies, dissertation on the pioneer of the science of journalism in Vienna "Wilhelm Bauer" (1977, published 1978)

Mentor for young female colleagues in the civil service since 2005
 Austrian delegate at IFLA-conferences, Section on Library and Research Services for Parliaments in 2001, 2002, 2003, 2005 and 2006
 Austrian delegate at ECPRD-conferences since 1990
 various lectures and publications since 1976


hobbies: reading, travelling, languages, theatre, music, architecture, sports (esp. volleyball and inline-skating)

15-17 December 2009, Rome, Italy



ECPRD
since 1977!

15-17 December 2009, Rome, Italy



Mission

- Promote exchange of information, ideas, experience and good practice among the administrations of parliaments in Europe on subjects of common interest
- Strengthen close cooperation among parliamentary services in all fields of parliamentary administration, legislation, information, research and documentation

15-17 December 2009, Rome, Italy



Members

- EP, Parliamentary Assembly Council of Europe, Assembly of the WEU
- Parliamentary chambers where the President is member of the European Conference of Presidents of Parliaments = Bicameral Parliaments: each chamber = full ECPRD member
- Special guests / observers: Parliaments of Israel, Canada, Mexico and the US Congress

Total of 72 parliamentary chambers

15-17 December 2009, Rome, Italy



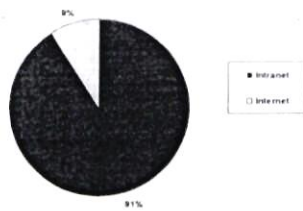
Network of Correspondents + Deputy Correspondents

- Parliamentary Research Services
- Legal Services
- Information services
- Libraries
- Press Services
- Other Services such as IT

15-17 December 2009, Rome, Italy



ECPRD website www.ecprd.org

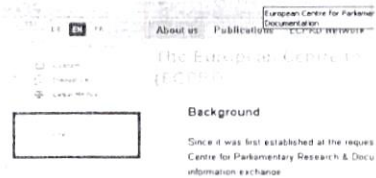


15-17 December 2009, Rome, Italy



Log-in

general password + ID for your parliamentary chamber (ask your correspondent)



15-17 December 2009, Rome, Italy



Comparative Requests

- Parliamentary procedures, rules and practice
- Legislative matters

ECPRD comparative requests as informal, subtle but unknown tools to harmonize European legislation?

SUMMARIES

15-17 December 2009, Rome, Italy



Examples

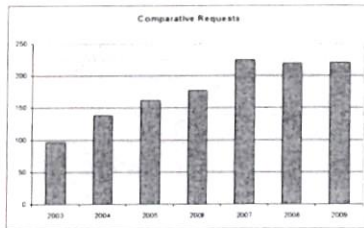
- 1338 Ratification of International Treaties 2009/12/04
- 1337 Enforcement and execution of sentences 2009/12/03
- 1336 Publicity requirements of criminal hearings for juvenile offenders coming of age 2009/12/03
- 1335 Juvenile courts 2009/12/02
- 1334 Parliamentary libraries and research services: helping Members find information 2009/12/01
- 1333 Tasks and responsibilities of ECPRD and IPEX correspondents 2009/12/01
- 1332 Military procurements and military-technical cooperations 2009/12/01

15-17 December 2009, Rome, Italy



Statistics – Requests

(2003 - November 2009)

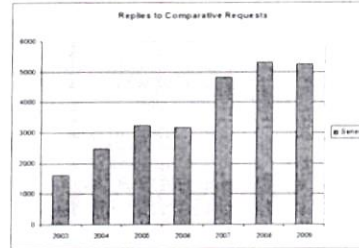


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Statistics – Replies

(2003 - November 2009)



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Meetings / Seminars

15 15-17 December 2009, Rome, Italy



Seminars

- Topical matters proposed, selected and organised in tight cooperation between a hosting national parliament and the Coordinator of an Area of Interest
- with support from the ECPRD Secretariat
- Usually 4-6 events per year
- Open for experts in the national parliaments

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Examples 2008

- Seminar on Designing Specific IT Solutions for MPs and Parliaments (Area of Interest ICT in Parliaments), Copenhagen
- Seminar on The European Central Bank in a New European and World Economy (Area of Interest Macro-Economic Research), Strasbourg, PACE and Frankfurt, ECB
- Seminar Parliamentary Libraries: Sharing Knowledge (Area of Interest Parliamentary Libraries, Research and Archives), Vienna
- Seminar on Parliament, Independent Authorities and Public Sector Companies (Area of Interest Parliamentary Practice and Procedure), Madrid, Senado

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Examples 2009

- Seminar on Research and information for Parliaments – new challenges, new opportunities (Area of Interest Parliamentary Libraries, Research and Archives), London
- Seminar on Press Services for MPs (Area of Interest Parliamentary Libraries, Research and Archives), Bern
- Seminar "How to bring parliament closer to the citizens through the use of the Internet" (Area of Interest ICT in Parliaments), Lisbon
- Seminar on the Control of a Parliament over State Budgetary Spending / The Financial Autonomy of a Parliament (a joint project of the Areas of Interest Macro-Economic Research and Parliamentary Practice and Procedure), Ljubljana, National Assembly

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Examples 2010

- Seminar IT in Parliaments (Area of Interest ICT in Parliaments) (subject to be defined)
Bucharest, Chamber of Deputies, 2010 Oct or Nov
- Parliamentary Libraries and Archives at the service of the general public (Area of Interest Libraries, Research Services and Archives)
Athens, From 2010/05/26 To 2010/05/28
- Seminar on minority rights in parliamentary procedures (Aoi Parliamentary Procedures and Practice)
Oslo, From 2010/05/20 To 2010/05/21 to be confirmed
- ECPRD Seminar Pari@ments on the net VIII – on the brink of the third generation Parliamentary websites (Area of Interest ICT in Parliaments)
The Hague, From 2010/05/06 To 2010/05/07
- Seminar "Lessons from the Financial Crisis: A Parliamentary Stock-Taking" (Area of Interest Macro-Economic Research)
Paris, WEU Assembly, From 2010/03/26 To 2010/03/26 2010

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Seminar on Press Services for MPs (Area of Interest Parliamentary Libraries, Research and Archives), Bern, June 2009



20 15-17 December 2009, Rome, Italy



ECPRD website www.ecprd.org

- Main sections
 - News
 - Requests database
 - Seminars
 - Directory
 - Areas of Interest
 - Publications
 - Links
- Search and notifications

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Areas of Interest managed by Coordinators

- Parliamentary practice and procedures
- Information and communication technology in Parliaments
- Parliamentary Research Services, Libraries and Archives
- Macro-economic Research

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Areas of Interest Role of the Coordinator

- coordinating ECPRD activities in his/her area of responsibility
- promoting close cooperation, exchange of experience and best practices
- following developments, new ideas and concepts
- analysing the information obtained and transforming it into new ideas and proposals for future ECPRD programmes
- creating a network and keeping contacts

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Areas of Interest Libraries, Research Services, Archives



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ZENTRE FÜR POLITIKFORSCHUNG
ET POLITIKORIENTIERUNGSGESAMTSCHAFTEN



EUROPEAN CENTRE FOR PARLIAMENTARY
RESEARCH AND DOCUMENTATION

EUROPEISCHES ZENTRUM FÜR PARLAMENTARISCHE
FORSCHUNG UND DOKUMENTATION

Thank you for your attention!
Questions?

contact elisabeth.dietrich-schulz@parlament.gv.at

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Resources and Tools of the APKN website



African Parliament Knowledge Network
www.africanparliament.org



Africa -Parliaments Action Plan

Strengthening the Role of African Parliaments in Fostering
Democracy and Good Governance



UNITED NATIONS
Department of Economic and Social Affairs



Project Goals

- provide an efficient support structure and service for the administration of Parliaments
- increase parliamentary knowledge management skills
- facilitate access to the parliamentary proceedings and people participation in the political process
- strengthening regional networking among African Parliaments



Africa ...

- Africa is "**big**", 53 countries, 5 major languages and dozens of major indigenous languages
- "Big" is the **gap** between needs and resources (both financial and human)
- **Small** are the resources available from development partners



ICTs ...

ICTs are "goods" characterised by:

- very low marginal costs
- very portable
- very adaptable

ICTs have brought collaboration and sharing to a totally new level, functionally equivalent to face-to-face meeting



Strategic GAP (needs)

... between
global/continental needs
of economic integration and
harmonisation of legislation

but

locally focused **solutions**
national/institution focused



Strategic GAP (technologies)

.... between

technological opportunities

semantic web – open/shareable solutions

and

practical approach

Not appreciation of the opportunity that collaboration and sharing of tools and content could bring in terms of

quality - sustainability
bridging the Digital Divide



How did we fill the GAP ...



Semantic web: AKOMA NTOSO
Parliamentary Document Open
Access Infrastructure
(XML/RDF/OWL)
www.akomantoso.org



Open Source Model: BUNGENI
Parliamentary and legislative
Information System (based on Open
Source application and tools)
www.bungeni.org



APKN was set up ...



focuses on:

the development of a regional/continental level capacity building activities and common services for African Parliaments;

it aims to:

exploit the synergies and benefits of the regional/continental critical mass to deliver both high quality and sustainable services

is about:

Parliaments working together
to build sustainable quality
for all



APKN is ... you

You are the

APKN Information and Research
Working Group

- your ideas will be the ones shaping APKN
- your work will make create APKN services and tools meant to better serve your parliaments

APKN is for you and by you!



Why APKN?

Why most African parliaments have agreed that APKN is the way to go to build capacity and provide better services to African parliaments?

Let's see if APKN Information and Research Working Group make sense ...



Information was up to "yesterday"...

Paper-based and space/time bound availability of information has been the defining feature of libraries for century

Libraries have not had to face any substantial change of paradigm for hundreds of years



Where is "information" stored today?

- The single medium paper have been replaced by the multifaceted electronic media (web/TV/PAD/Phone, etc).
- Availability anytime and anyplace are the defining features today

The traditional role of librarians as collectors/custodians of information is "gone with the paper" ...



Needs of the clients have changed...

How many times did you get requests like: "let me know what legislation country A has passed in the field of ..."

Needs have changed ... also because the agenda has changed ... integration and harmonisation are now the keywords in Africa



... has changed

- Medium has changed
- Distribution has changed
- Demand has changed
- Librarians ... will have to change!

From managers of libraries to managers of knowledge



Gone with the ... "paper"

The traditional way to think about acquisition/storage/distribution of information ... "it's gone with the paper"

"You-and-your-library" model is the stuck in the past ... collaboration and partnership are the keys to quality and sustainability of information services.

"Alone" you could manage libraries but NOT knowledge



APKN is ...

APKN Information and Research Working Group is meant to deliver ...

The critical mass required to develop and maintain high quality Information Resources and Tools ...

to address the challenges of

- the new forms of production, dissemination and acquisition information;
- new political agenda.



Collaborations/partnerships

Library of Congress ...

- thousands of staff members
- hundreds of collaborations/partnerships

No matter how big you are ... there is always something to learn from other and something in partnerships that make your services better.



APKN



Yes, together we can
change and deliver
reliability information services



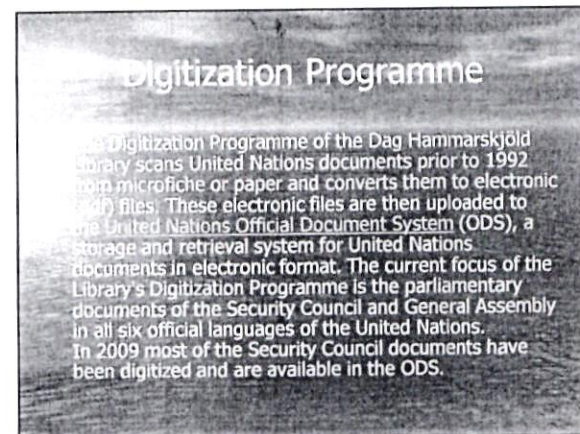
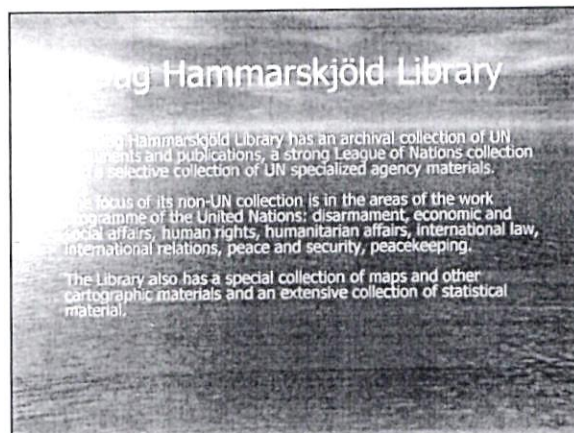
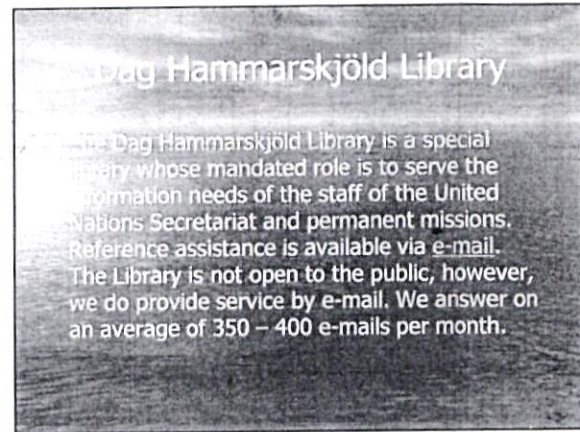
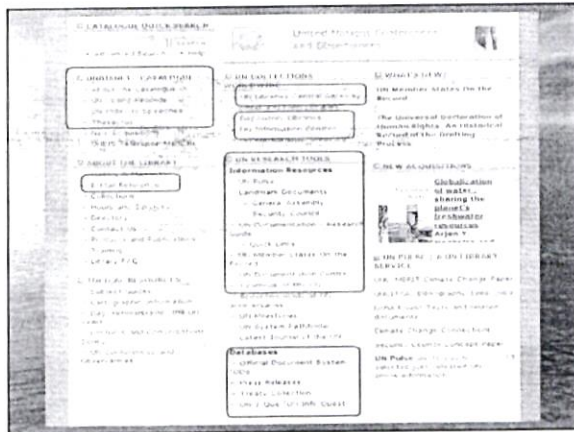
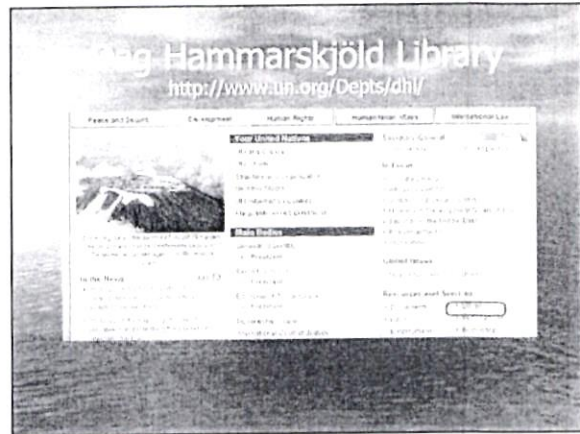
Thank you

Africa -Parliaments Action Plan



Flavio Zeni email: zeni@un.org





Databases

- **UNISYS**: online catalogue with full text links to some of the UN documents, voting information, index to speeches
- **UNISYS**: full text UN documents (1993 -)
- **UNIQUE**: ready reference file
- **United Nations Treaty Collection (PDFs) and status table**

Information Resources

- **UNISYS**: provides an overview of the various types of documents and sections issued by the UN (e.g. reports, resolutions, meeting records, sales publications, press releases) and gives guidance on how to work with them.
- **UNISYS Alerts**: alerts you to selected just-released UN online information, major reports, resolutions and documents
- **UN Member States on the Record**: provides links to selected UN databases, publications, and other information resources, in order to make the record of Member States' activities at the UN more accessible.
- **Yearbook of the UN**: flagship publication of the UN available both in print and as an online resource.
- **UN Documentation Centre**
- **UN Journal of the UN**

Collections Worldwide

- **UN Libraries Central Gateway**: provides links to other UN system libraries
- **Depository Libraries**: access to information on the UN Depository Library System and the locations of the libraries.
- **UN Information Centres (UNICs)**: links to the UNIC directory

Reference Services

Reference librarians are available to assist researchers in person, by telephone or e-mail.

Phone: 212-963-7412

E-mail: unreference@un.org

Engaging with your community of colleagues

Old and new ways to work together



Agenda

- ▶ Networking and social networking
 - ▶ Social networking in Africa
 - ▶ Social networking's relevance to Parliaments

APKN, December 2009

What is networking?

- ▶ Networking – the process or practice of building up or maintaining informal relationships



Source: Kevin Vincent, Successful networking management (November 2009)

APKN, December 2009

Social Tools

- ▶ "Social tools enable you to find people, and to connect and collaborate with them through computer-mediated communication to form communities" (David Gurteen)

Share this page



APKN, December 2009

A social network as a village?

- ▶ You share your thoughts and emotions
- ▶ Location, distance, time are unimportant



APKN, December 2009

Networking or social networking?

- ▶ Content
- ▶ Collaboration
- ▶ Collective Intelligence
- ▶ Communities



APKN, December 2009

Content

- › Share information and news
- › Let each other know about certain issues
- › Record conversations



APKN, December 2009

1:9:90

- › 1% of users are creators
- › 9% of users pass on content
- › 90% of users are readers



APKN, December 2009

Collaboration

- › Common understanding
- › Joint creation of text, audio or video
- › Collective action



APKN, December 2009

Collective Intelligence

- › Act collectively
- › Based on actions and knowledge
- › Use what others already know



APKN, December 2009

Communities

- › Develop shared goals
- › Collaborate around a shared idea
- › More than the sum total of individual members
- › Keep in touch with each other



APKN, December 2009

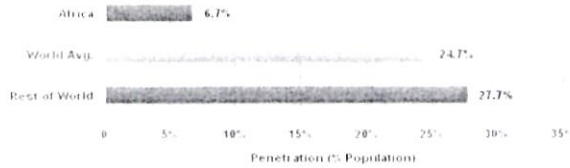
Agenda

- › Networking and social networking
- › Social networking in Africa
- › Social networking's relevance to Parliaments

APKN, December 2009

Internet penetration in Africa

2009 Second Quarter



- Average internet access for Africa is 6.7%
- Highest are Seychelles, Morocco and Mauritius – over 30%

APKN, December 2009

Mobile technology in Africa



- ▶ Limited reach of the fixed-line networks in some countries
- ▶ internet access is increasingly available in more areas outside of main cities with mobile technology
- ▶ World's fastest growing market for mobile phones

APKN, December 2009

Traffic to social websites is huge

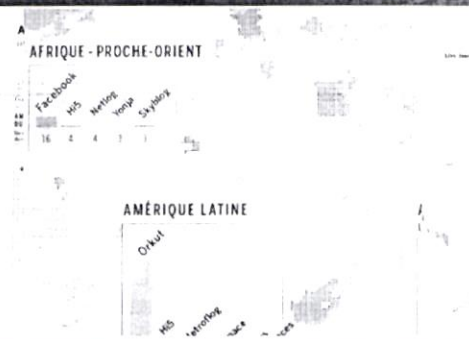
Top ranked social websites by usage

- #2 Facebook
- #4 Youtube
- #6 Wikipedia
- #7 Blogger.com
- #12 Myspace
- #14 Twitter
- #20 Wordpress

• Source: Top 500 sites on the web from Alexa.com as at 11 December 2009

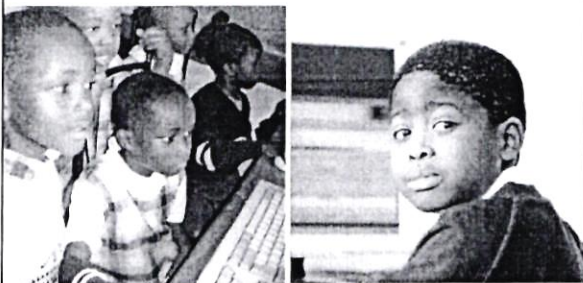
APKN, December 2009

How is social networking used?



APKN, December 2009

The future



APKN, December 2009

The future of the Web in Africa

- ▶ The future of the Web in Africa is the mobile phone
- ▶ Africa has more mobile phone users than North America



APKN, December 2009

What works with mobile internet access

- Sembuse is a mobile social network for East Africa – short messages which are cheaper
- Status ug is a completely mobile gateway for Uganda to use Facebook
- Twitter – short messages only which are text based (can link to pictures or other content)
- Facebook lite (<http://lite.facebook.com>)

APKN, December 2009

Predictions for the future

- Social networking in Latin America and Africa is set to increase ten-fold to 527 million users by 2015
- Mobile access for social networking in Asia/Pacific is predicted to overtake PC as the device of choice



Source: Network by Peter D. Thomas

APKN, December 2009

Some statistics on Facebook use in Africa

- South Africa has 1.1 million Facebook members,
- Egypt 800,000
- Morocco 369,000
- Tunisia 279,000
- Nigeria 220,000
- Kenya 150,000
- Mauritius 60,000



Source: AppAfrica

APKN, December 2009

Agenda

- Networking and social networking
- Social networking in Africa
- Social networking's relevance to Parliaments

APKN, December 2009

Twitter and the US Presidential Election 2008



- The internet is a major source for young people
- On election day Twitter traffic increased by 43%
- President Obama's success with social networking is influencing the world's politicians

APKN, December 2009

Twitter use by the Australian Federal Parliament

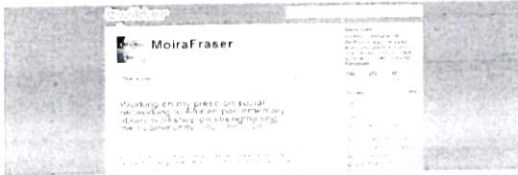
- TweetMP- collects together Australian MPs on Twitter
- Enables MPs to attend events virtually
- Australian Parliamentary Library is on Twitter



APKN, December 2009

Does social networking matter to you?

- MPs will use social networking with constituents soon
- Good tool for engaging with MPs
- Strengthens relationships in any community by increasing the human element
- Easy for connecting with colleagues around the world



APKN, December 2009

Why is Twitter useful?

- Individuals and organisations can post thoughts on any number of topics or activities
- Can state your opinion, promote an event or publications, or announce a new service
- Short messages makes it easy to send from a mobile phone
- Easy to communicate globally



APKN, December 2009

People talking and learning together



- Makes ICT more like face-to-face communication
- People work together better when they know each other as people
- We ask our friends more readily for help

APKN, December 2009

What are some other uses of social networking?

- Make connections with people you may never meet
- Keep in touch with people you meet from other parts of the world
- Find articles other people found useful
- Read about what other librarians around the world are doing
- Connect with people you find interesting or useful

APKN, December 2009

Conclusion

- The use of social networking in Africa will increase
- Two main reasons are children and mobile phones
- Politicians like social networking as it allows them to engage with constituents
- APKN is great for connecting with the African parliamentary community
- Social networking is great for connecting with a global community

APKN, December 2009

Comments or questions

??????

MY PRESENTATION TITLE

Building Dossiers Mining the Internet for Free On-line Resources

Donna Scheeder
Workshop, December 17, 2009
Italian Joint Parliamentary Library
Rome, Italy

What is a dossier

- A collection of papers giving detailed information about a particular **person or subject**.
- [French, from Old French, *bundle of papers labeled on the back*, from *dos, back*, from Latin *dorsum*.]
- The American Heritage® Dictionary of the English Language, Fourth Edition copyright ©2000 by Houghton Mifflin Company. Updated in 2009. Published by Houghton Mifflin Company. All rights reserved.

Why build dossiers? Discussion

Why build resources by subject

- Members deal with issues
- Members need information to make wise and informed decisions
- Members are busy and don't have time to do research
- Librarians are skilled searchers
- Librarians are skilled evaluators of information

What do you need to know before you start?

- What are the issues the parliament will be discussing? How do you find that out?
- What types of information will our members need?
- What is your strategy?
 - Anticipate information needs and build/package resources
 - Answer requests for information on demand?

What do you need to do?

- Build a collection of free internet resources by types of materials: This can be done on the APKN website and all the APKN members can contribute good websites
- Use the resources to search for specific items on a chosen topic.
- Create a brief summary and cut and paste the url into the document
- Document loaded on web

How to Organize the Information

- Define the problem
- Give background information
- Provide alternative solutions

Some examples:
www.loc.gov/law

What is the process to define what information you should provide?

- Define the issue: Create a statement of the problem.
 - News
 - Articles
 - Government Reports
 - Scholarly studies

Some Sources for Free News

- BBC News
 - <http://news.bbc.co.uk/2/hi/africa/default.stm>
- Newslink
 - <http://newslink.org/>

ABZY Newslinks

- <http://www.abyznewslinks.com/>

More News

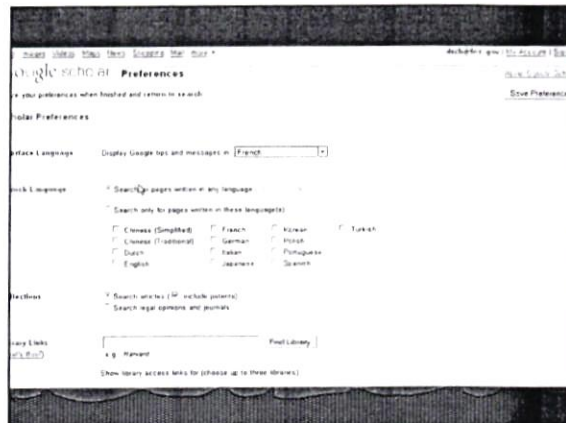
- Lexis Nexis News
 - <http://www.lexisnexis.com/news/>

Free articles and studies

- Google scholar
 - Local Universities: It may require negotiation but highly likely they will want to help you.
 - For example Makere University has the Uganda Scholarly Digital Library
 - <http://dspace.mak.ac.ug/browse-title>
- University of Nairobi
<http://www.uonbi.ac.ke/activities/?thispage=journal>

Discussion

- How do we identify and make use of free university resources in each country?



Open Access journals

- Directory of Open Access Journals. Welcome to the Directory of Open Access Journals. This service covers free, full text, quality controlled scientific and scholarly journals. We aim to cover all subjects and languages. There are now **4486** journals in the directory. Currently **1734** journals are searchable at article level. As of today **331941** articles are included in the DOAJ service.
 - <http://www.doaj.org/>

Government Reports: from your government or others

- Reports from ministries
 - For example Burkina Faso
 - <http://www.gouvernement.gov.bf/spip.php?rubrique16>
 - Government publications from Malawi
 - <http://www.malawi.gov.mw/Home%20Publications.htm>

Reports from Other Parliamentary Libraries

- The House of Commons
 - http://www.parliament.uk/parliamentary_publications_and_archives/research_papers/research_papers_2009.cfm
- Australia Library of Parliament Research Papers
 - <http://www.aph.gov.au/library/pubs/rp/index.htm>
- United States: Open CRS, an unofficial site.
 - <http://opencrs.com/>

International organizations

- U.N. Refer to the presentation from yesterday
- World Bank: **Documents & Reports**
 - Holds over 65,000 free, downloadable documents, including operational documents (project documents, analytical and advisory work, and evaluations), formal and informal research papers, and most Bank publications
 - <http://www-wds.worldbank.org/WBSITE/EXTERNAL/EXTWDS/0,,detailPagemenuPK:64187510~menuPK:64187513~pagePK:64187848~piPK:64187934~searchPagemenuPK:64187283~siteName:WDS~theSitePK:523679,00.html>

Legislative Solutions: Bills and Laws

Does your country have proposals
Existing laws?
Bills?
What are other countries doing?
Are there treaties?

Sources of bills and laws?

- Locating Official sites: Locator tools
 - Guide to law On-Line
 - <http://www.loc.gov/law/help/guide.php>
 - World Legal Information Institute
 - <http://www.worldlii.org/>
 - Cornell University Legal Information Institute
 - <http://www.law.cornell.edu/world/africa.html#bots>
- wana
- APKN

Bills and laws continued

- Global Legal Information Network
 - www.glin.gov
- Natlex: International compilation of labor laws
http://www.ilo.org/dyn/natlex/natlex_browse.country?p_lang=en&p_country=CMR

Treaties

- If problem you are discussing has an international dimension you need to discuss treaties.
- Guide to law On-Line Treaties
 - <http://www.loc.gov/law/help/guide/treaties.php>
- United Nations Treaties
 - <http://treaties.un.org/Pages/Home.aspx?lang=en>

Standards for Selecting and Presenting the Information

- Authoritative
- Timely
- Accurate
- Objective
- Tailored to meet the needs of the client

Indicators of Authoritative Information

- Does it claim to be official?
- Is it a primary or secondary source
- Qualifications of the author?
- Documentation: Are there footnotes, additional references, Qualifications of the author

Timeliness

- Is the information up to date? Undated websites present a problem.

More standards.

- Accuracy Is the information factually correct? Is the source reliable?
- Objectivity: is it unbiased? If not can it be balanced by including articles with different points of view
- Tailored to the clients needs: Can you link directly to the article or study or piece of legislation?

Electronic resources in the Joint Parliamentary Library: general aspects and news online sources

Fernando Venturini
venturini_f@camera.it

The Italian Joint Parliamentary Library

- The Joint Parliamentary Library was created on February 2007 when a passage connecting the two libraries was inaugurated.
- ... and when a *Memorandum of understanding* was signed between the Secretaries-General of the two parliamentary administrations.

Memorandum contents

- The Joint Parliamentary Library as a single structure.
- Avoiding duplications and integrating functions.
- Reducing budgets without loss of services.

In particular, an agreement was reached which gives to the Library of the Chamber of Deputies responsibility for the acquisition and management of all the **periodicals** of the Joint Parliamentary Library, while all acquisitions and the management of **newspapers** have been assigned to the Library of the Senate.

What about electronic resources?

- A crucial matter in the acquisition policy

A growing share of the budgets of the two libraries is devoted to electronic resources.
Electronic resources are accessible from any building of the House and Senate.
Electronic Resources save space in storage.
Electronic resources are able to respond effectively to the needs of speed and updating that are typical of requests from MPs and their staff.
Electronic resources allow to avoid any possible conflict in using information sources between institutional users and external users.

The first step: comparing and renegotiating

- The collections of the two libraries have been compared.
- The databases of common interest have been identified, and the two libraries have begun renegotiating all contracts, cancelling double subscriptions, extending the contracts provisions to the library of the other branch of Parliament when the resource is interesting for both, and seeking to balance the costs.
- In other terms, because we don't have a single centre of contracting and spending, we have tried to obtain efficiency and cost-cutting, charging at each library, where possible, the cost of access of the sister library.

Promoting digital resources

- Training sessions delivered by vendors
- Training sessions delivered by the library staff to our users
- Guides and other paper and online promotional materials

http://www.camera.it/cartellecomuni/leg16/files/pdf/opuscolo_banche_dati_ott09.pdf

<http://www.senato.it/documenti/repository/relazioni/biblioteca/Strumenti%20per%20la%20ricerca%202009.pdf>

Thank you for your
attention

Marketing the library and its services

Workshop
Strengthening the Cooperation among Parliamentary
Libraries in the Framework of the Africa Parliamentary
Knowledge Network (APKN)
15-17 December 2009
Rome, Italy

Gro Sandgrind Head of Library, Parliament
of Norway

- **WHAT?**
- **WHY?**
- **HOW can the library promote its services to benefit parliamentarians, parliamentary staff and citizens?**

MOTTO - Keep it Simple!

Gro Sandgrind Head of Library, Parliament
of Norway

What is marketing?

Marketing is that function of the organization that can:

- Keep in constant touch with the organization's customers
- Read their needs
- Develop products that meet these needs
- Build a program of communications to express the organization purposes

Gro Sandgrind Head of Library, Parliament
of Norway

Marketing – an ongoing process

The marketing process is not a once and for all, but should be seen as something continuous, ensuring that the services meet the needs of users and that users understand what the library can do for them.

Gro Sandgrind Head of Library, Parliament
of Norway

Why do marketing?

Parliamentarians need good information

- many competing voices
- credible, accurate, balanced, well-researched and independent information
- in a usable format, scale

Gro Sandgrind Head of Library, Parliament
of Norway


How do marketing?

- Communicate with your users
- if you don't have the human resources available, if you don't have people trained to help you, then technology is not much use

Gro Sandgrind Head of Library, Parliament
of Norway

Be visible


- Stickers, guides, logo, forms, newsletters
- Clean and tidy surroundings



Gre Sandgrind Head of Library, Parliament of Norway

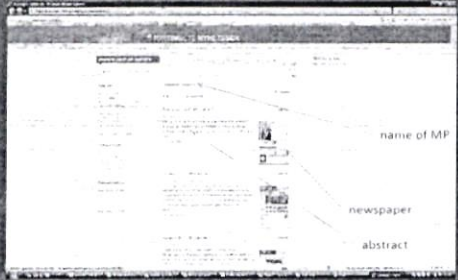
Use many channels

- paper/e-mail/website/DVD/you-tube/alerts/rss-feeds, mobile phones

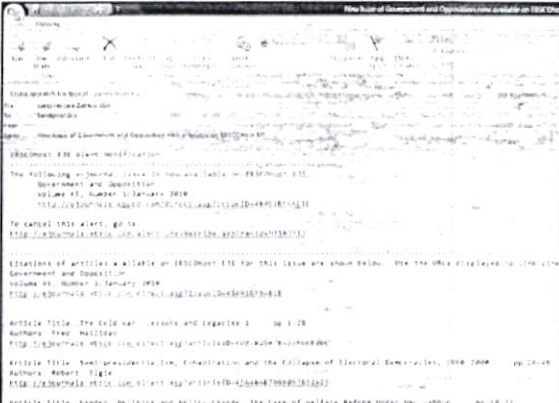


Gre Sandgrind Head of Library, Parliament of Norway

E-mail alert on news on MP's




Gre Sandgrind Head of Library, Parliament of Norway




Gre Sandgrind Head of Library, Parliament of Norway

Parliamentary websites



Gre Sandgrind Head of Library, Parliament of Norway

Rss-feed subscribe to this



Gre Sandgrind Head of Library, Parliament of Norway

- Give examples on marketing from your library?
- Best practices?
- Lessons learned?

Gro Sandgrind Head of Library, Parliament of Norway

Thank you for your attention!
Please contact me afterwards
or e-mail me at
grs@stortinget.no

Gro Sandgrind Head of Library, Parliament of Norway

Building the Italian Joint Parliamentary Library Newspapers Section



Michela Fonte
Newspapers and Official
Publications Office
Library of the Senate of Italy

We are going to talk about...

- How the Newspapers Section of the IJPL was set up
- Steps taken
- The present situation
- Future plans

The Starting Point

- Existing collection of historical and current newspapers
 - 556 (39 foreign) in bound volumes
 - 82 (57 dailies) current
- Strong interest of MPs and parliamentary staff
- Library inside the Senate's main building

Step 1: Palazzo della Minerva

- June 2003
 - the Library moves into new building
 - It is opened to the general public
- Challenges
 - To serve both institutional clients and the general public
 - To grant wide access to our newspapers collection but to preserve it properly
- Response
 - Subscription to newspapers' databases, made available by publishers

Step 2: Joint Parliamentary Library

- February 2007
 - The Italian Joint Parliamentary Library is started
 - The Senate Library takes up the responsibility of Newspapers collection
- Challenges
 - Increase in clients
 - Widened access
 - More preservation issues
- Response
 - "Let's take it as an opportunity ..."

A new opportunity

- Cooperation
 - Budget
 - Staff
 - Space
- Experience
- Internet/Intranet environment

Self-assessment

- Present situation
 - Clients (MPs, parliamentary staff, general public)
 - Parliamentary needs (Italian newspapers, research tools)
 - Newspapers in 4 formats (print, microform, online, digitized)
- What do we want in prospect?
 - Access as wide as possible
 - Advanced services
 - Coverage
 - Preservation

Market research

- Italian and international vendors of news databases
- Free online sources

SWOT Analysis: *Factiva*

STRENGTHS	WEAKNESSES
IP access Interface in Italian Extensive world coverage Good search tools Semantic search	No PDF Lacks some important Italian newspapers Expensive
OPPORTUNITIES	THREATS
Personalization tools (news alerting service) Other important news sources (EIU, Reuters)	No backup copy for the library

QuID Service

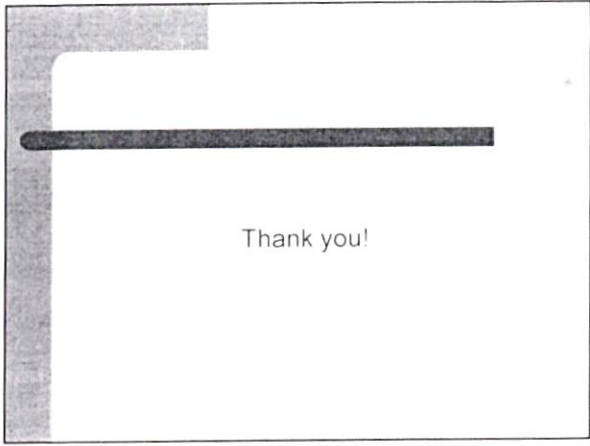
- Need of major Italian newspapers
- PDF format
- Word search (OCR)/browsing by date
- Growing archive (up to yesterday's issue)
- Our own backup copy
- Preservation in digital format


Present situation

- 3 commercial online information services
 - IP access
 - Good coverage of international and Italian newspapers (full-text archive and search tools)
 - Available via the Intranet to all institutional clients and on the pc workstations in the library for the general public
- QuID service
 - Available only inside the JPL
- 38 newspapers in print in the Newspapers Reading Room
- 57 dailies in collection (bound volumes)
- Microfilms

Future plans

- Widen access to QuID to all Intranet users
- Make agreements with newspapers publishers to get digital copies directly from them
- Implement a DSPACE to preserve digitized newspapers in QuID
- Virtual Reference Desk of free online newspapers resources





ASSOCIATION OF PARLIAMENTARY LIBRARIANS IN
EASTERN AND SOUTHERN AFRICA

*Background aspects, current state and possible areas of
cooperation*

Presentation by
Simon Joseph ENGITU
Assistant Director, Library Services; Parliament of
Uganda
APLESA Chair

Paper Outline

Historical and background information
 Current status of APLESA
 APLESA Vision and Mission
 APLESA Organisational Structure
 Achievements
 Plans
 Challenges
 Possible Areas of cooperation with APKN

Historical and background information
Origins

APLESA Origins, 1986
 Need for an Interest Group within SCECSAL
 Interim Committee formed was to conform to the requirement that its members were able to attend SCECSAL Meetings

- this noble idea did not take off due to the fact that parent institutions (parliaments) could not fund attendance of those concerned
- Mr. Winford Gurure of Parliament of Zimbabwe revived the idea and sent circulars inviting colleagues in 1990
- The idea was supported in August 1990 at the IFLA's Parliament L & R Satellite meeting and at the main meetings of IFLA in Oslo & Stockholm respectively

Historical and background information
Origins Continued

APLIC, APLA and APLAP gave Mr Gurure encouragement during the IFLA conferences of 1990 & 1991 to form a similar association

It is against this background that the Eastern and southern Africa regional librarians took a decisive step through a visit by the late Jario G of Namibia to selected countries in the region including Kenya in 1991

In July 1991, a proposal for financial assistance was written IDRC's regional office in Nairobi to carry out a feasibility study on the formation of a network of Parliamentary librarians in the region

The Study eventually took place in 1992 covering the parliament of Malawi, Tanzania, and Zambia

Historical and background information
Origins Continued

The recommendations of the study were as follows,
 A steering committee be established to plan the establishment of a network of E & S parliamentary librarians. The committee members included,

R.R Mwale of Zambia-	Chairman
P.A Ntomola of Tanzania	Vice Chairman
W.H.C Gurure-	Co-ordinator
B.B Liyawa of Malawi-	Vice Co-ordinator

The grouping be named "Association of Parliamentary Librarians in Eastern and Southern Africa (APLESA)". Later, it was changed to include the word Libraries instead of Librarians

Bilateral exchange of newspapers be arranged as soon as is practicable and that inaugural meeting of APLESA should be convened after all the necessary ground work had been completed and the funds secured for the meeting

Historical and background information
Inaugural meeting

Inaugural meeting was held between October 11th to 13th 1994,
 Parliament of Zimbabwe hosted the APLESA inaugural meeting that was attended by the following eleven countries; Botswana, Kenya, Lesotho, Malawi, Namibia, South Africa, Swaziland, Tanzania, Uganda, Zambia and Zimbabwe.

This 3-day meeting managed to come up with a draft APLESA constitution

a number of challenges were identified related to funding and poor resource allocation for parliamentary libraries, roles of librarians, qualifications of librarians and staffing levels in libraries of parliament

Historical and background information
Inaugural meeting Continued

During the inaugural meeting in Harare, elections were held to fill the vacant positions of the APLESA Executive. The following were elected:

Ms Tembi Chalabase Mtine (Zambia)-	Chairperson
Mr. Ntoloma P A (Tanzania)-	Vice Chairperson
Mr. Liyawa B B (Malawi)-	Secretary
Ms Molebatsi (Botswana)-	Vice Secretary
Mr. Songoro (Kenya)-	Committee Member
Mr. Masawi (Zimbabwe)	Committee Member

Historical and background information
Chairpersons

Since its inauguration in 1994 in Harare, Zimbabwe, APLESA has had the following Chairperson namely,

Ms Tembi Mtine	1994/98
Ms Ellen Ndeshi Namhila	1998/2000
Mr Raliile Donovan T	2000/02
Ms Butale Florence	2002/03
Ms Mwakio Grace	2003/09
Mr Engitu Simon	2009/11

Current status of APLESA
Membership

To date The APLESA membership comprises of 15 parliaments which are Malawi, Zimbabwe, South Africa, Lesotho, Botswana, Uganda, Tanzania, Zambia, Kenya, Namibia, Swaziland, Ethiopia, East African Legislative Assembly (EALA), Angola and Mozambique. More other parliaments like the Pan African Parliament (PAP) have expressed a wish to join APLESA. We have also received a communication from the Pan African Parliament (PAP) indicating an intention to join APLESA. We are processing an invoice for them to pay membership fees.

Current status of APLESA
Membership Eligibility

The eligible member countries are those within the SADC region, the East African Community and those in the Horn of Africa including Djibouti, Eritrea, etc. In addition, the islands of Mauritius, Seychelles, Madagascar and Reunion are also eligible. However, quite a number of these have not yet joined the Association yet.
SADC is abbreviation for Southern Africa Development Cooperation.

APLESA Vision and Mission

The vision of APLESA is *"to be an Association of excellence, advancing inter-parliamentary library co-operation within Eastern and Southern Africa"*
APLESA exists *"to enable Parliaments, through networking and information resource sharing, to make informed decisions."*

APLESA Organisational Structure
AGM, APLESA Executive

APLESA's organizational structure is set out in Article V of the Constitution which spells out the internal organizational structure of APLESA. The Annual General Meeting (AGM) is the supreme body of the APLESA structure. It is in the AGM that the APLESA Chairman reports and major decisions are taken.

The APLESA Executive Committee is composed of 5 members including the Chairman, the Vice chairman, the Secretary and two other members elected from various member parliaments. This Committee is responsible for the strategic direction of the Association.

Working Committees established to assist the Executive report to the Executive itself.

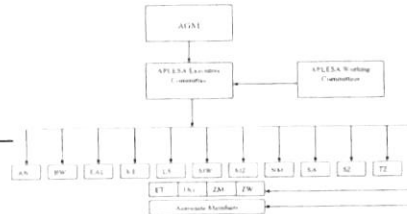
APLESA Organisational Structure
Working Committees

There are currently three Working committees namely,
 Constitution Committee
 Training and Capacity Development Committee
 Marketing and Communication Committee

The Marketing and Communication committee came up after a suggestion to combine the Marketing committee and the Communication / Website Committee as it were before May 2009. Initially there were four working committees

APLESA Organisational Structure
Diagram

Diagrammatically, APLESA organisational structure can be represented as follows.



APLESA Organisational Structure
Diagram Key

Key	
1	AN Angola
2	BW Botswana
3	EAL East African Legislative Assembly
4	KE Kenya
5	LS Lesotho
6	MW Malawi
7	MZ Mozambique
8	NM Namibia
9	SA South Africa
10	SZ Swaziland
11	TZ Tanzania
12	ET Ethiopia
13	UG Uganda
14	ZM Zambia
15	ZW Zimbabwe

APLESA Organisational Structure
Reporting mechanism

AGM decisions are communicated to the Secretary Generals of member parliaments by the Chairman of APLESA

On issues of general concern to APLESA, and on issues of information sharing, members communicate directly to each other

Unless otherwise the information is treated confidential, member staff seek clarification and permission from the offices of the Secretary Generals so as to share that information

APLESA Achievements

APLESA held its 10th Annual conference and General Meeting which culminated into the election of the new APLESA Executive

The new Executive commenced implementing the recommendations made during the 10th APLESA Conference and Meeting. E.g, APLESA account opened at Barclays Bank in Kampala- Uganda and Design work on the APLESA website is at its final stages

Negotiations finalised on hosting of APLESA website. Issues of the website address are being handled. APLESA needs to have its original URL www.aplesa.org, so enquiries have been made with SANGOnet the former hosts of the APLESA website so that they provide APLESA with the rates for hosting the APLESA website

APLESA Achievements
Continued

Unfortunately, in response instead the APLESA web address www.aplesa.org had been re-activated. On searching on the host, www.whois.org gave someone in US. We have also written to them about our web address. The issue of hosting of the APLESA annual conferences has been agreed and is now open for competitive bidding. The current winner of the 2010 hosting bid is Malawi Parliament. The APLESA Chairman has already officially communicated this information to the Clerk to Parliament of Malawi.

Implementation of the revised annual subscription, Membership and conference registration fees is expected to take effect from the year 2010

APLESA Plans

The new Executive has plans to enable APLESA achieve its purpose through the following.

- Adoption of a harmonized but uniform library information system for a possible creation of a union catalogue in the APLESA region
- Re-activation of and hosting of the APLESA website
- Implementation of the revised APLESA subscription fees as a means to improving APLESA funding

APLESA Plans

Continued

- Carry out Capacity Building Activities including:
 - Training on Social Networking tools
 - Training on Information Literacy for APLESA region.
 - Installation and training in the use of the Koha library system
 - Attachments to APLESA member parliament libraries and study visits
 - organize a strategic planning workshop for APLESA

Challenges

A number of challenges have been faced. In essence, these challenges have been categorized into two main types.

The internal challenges attributed to APLESA itself and The external challenges which mainly are as a result of external

The following are the internal challenges faced by APLESA;

- Financial Challenges: Inadequate funding being responsible for a number of set backs APLESA website hosting, 2002. Poor participation in the APLESA activities. Inability to convene APLESA AGMs

Challenges

Internal

Marketing Inadequate marketing as a strategy to convince the Clerks of the role of APLESA and for attraction of sympathy. This has been responsible for the failure of parliaments to neither host APLESA conferences nor support anyone of the APLESA activities.

Members Skills, Knowledge and Attitudes Members of staff of parliamentary libraries need to update their skills, knowledge and attitudes according to the recent report by the APLESA Working Committee on Training and Capacity Development. This calls for capacity building strategies. Members were reported to have lacunae in the use of ICT. Some parliaments perceive libraries as small components of parliament. With that attitude, they don't see APLESA as an alternative source of information. Also, Meager resources are allocated to the libraries. Staff development programmes are not a priority. All these have contributed to the library personnel lower morale.

Challenges

External

Whereas the internal challenges may impact on the external ones and vice versa, it may particularly be pointed out that probably the marketing strategies that APLESA uses may have been the soul reason for the lukewarm support it receives from other organisations.

Uneven development in member parliaments has created disparities in commitment and support for APLESA.

Uneven ICT and economic development in the region also has created a communication and funding challenges respectively.

Absence of uniform standards in managing information resources further complicates the issue, hence making networking difficult.

Possible Areas of cooperation with APKN

On Adoption of a standardised Library System for use in the APLESA region, Cooperation can be in the Establishment of Koha Integrated Library system in the region.

On Capacity Building Programmes that address skills, knowledge and attitudes in the region, Possible areas of cooperation are (a) training on Social Networking tools, (b) training in Information Literacy, (c) Attachment programmes and Study Visit within APLESA region, and (d) Assistance to help organize a strategic planning workshop

Possible Areas of cooperation with APKN

APKN can also assist APLESA spearhead the standardisation of procedures and processes of its libraries so as to help improve and promote cooperation, communication, information sharing and networking among members

THANK YOU FOR LISTENING TO ME

ASSOCIATION OF PARLIAMENTARY LIBRARIES IN EASTERN AND
SOUTHERN AFRICA



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Workshop
Strengthening the Cooperation among Parliamentary Libraries in the Framework of the
Africa Parliamentary Knowledge Network (APKN)

15-17 December 2009
 Italian Joint Parliamentary Library
 Rome, Italy

PROGRAMME

DAY ONE - 15 December 2009	
08.15 - 09.00	Registration of delegates
09.00 - 10.00	Welcome addresses and presentation of the programme and objectives of the workshop <ul style="list-style-type: none"> • Fabio Garella, Deputy Secretary General, Senate of the Republic of Italy • Gherardo Casini, Head, UN/DESA Office • Maira Fraser, Chair, IFLA Section on Library and Research Services for Parliaments and Librarian of the Parliament of New Zealand • Assem Genedy, Director of the Information Centre, People's Assembly of Egypt - APKN a.i. Secretariat
10.00 - 11.00	Current needs and plans of African parliamentary libraries: presentations by participants (1) Facilitator: Maira Fraser , Chair, IFLA Section on Library and Research Services for Parliaments, and Librarian of the Parliament of New Zealand
11.00 - 11.30	Coffee Break
11.30 - 13.00	Current needs and plans of African parliamentary libraries: presentations by participants (2) Facilitator: Maira Fraser , Chair, IFLA Section on Library and Research Services for Parliaments, and Librarian of the Parliament of New Zealand
13.00 - 14.15	Lunch break
14.15 - 15.45	Practical session: building a <i>Directory of African Parliamentary Libraries</i> Facilitators: Raissa Teodori , Secretary, IFLA Section on Library and Research Services for Parliaments and Head of the Special Collections Office, Library of the Senate of Italy; Daniela Giacomelli , Programme Officer, Global Centre for ICT in Parliament, UN/DESA
15.45 - 16.00	Coffee Break
16.00 - 17.00	Examples of existing library and parliamentary networks in Africa <ul style="list-style-type: none"> • Alim Garga, Deputy Director of Library and Information Service, National Assembly of Cameroon and Member of the Standing Committee of the IFLA Africa Section and IFLA Parliamentary Library and Research Services Section • Simon Engitu, Assistant Director, Library Services, Parliament of Uganda and Chair of the Association of Parliamentary Libraries of Eastern and Southern Africa (APLESA)
17.00 - 18.00	Building a collaborative network: the example of the "Library, Research and Archives" area of interest of the European Centre for Parliamentary Research and Documentation (ECPRD) <ul style="list-style-type: none"> • Elisabeth Dietrich Schulz, Head of the Library, Parliament of Austria and Coordinator of the ECPRD "Libraries, Research and Archives" area of interest
18.00 - 19.00	Visit of the Italian Joint Parliamentary Library

DAY TWO - 16 December 2009	
9.30 - 11.00	Tools, free online learning and information resources available on the APKN website <ul style="list-style-type: none"> • Flavio Zeni, Chief Technical Adviser, Africa i-Parliaments Action Plan, UN/DESA
11.00 - 11.30	Coffee Break
11.30 - 13.00	The Bungeni Portal System <ul style="list-style-type: none"> • Flavio Zeni, Chief Technical Adviser, Africa i-Parliaments Action Plan, UN/DESA
13.00 - 14.00	Lunch break
14.00 - 15.30	How to access the online sources and use the digital reference services of the UN Dag Hammarskjöld Library <ul style="list-style-type: none"> • Maria Augustina Paniagua, Senior Reference Librarian, Dag Hammarskjöld Library, Department of Public Information of the United Nations
15.30 - 16.30	Marketing the library and its services <ul style="list-style-type: none"> • Gro Sandgrind, Head of the Library, Parliament of Norway
16.30 - 17.00	Coffee Break
17.00 - 18.30	Managing electronic resources and understanding new media opportunities <ul style="list-style-type: none"> • Fernando Venturini, Head of the Acquisition Department, Library of the Chamber of Deputies of Italy • Michela Fonte, Newspapers and Official Publications Office, Library of the Senate of Italy • Moira Fraser, Chair, IFLA Section on Library and Research Services for Parliaments and Librarian of the Parliament of New Zealand
18.30 - 19.30	Visit of the Chamber of Deputies

DAY THREE - 17 December 2009	
09.00 - 11.00	How to prepare a dossier through available free on line resources <ul style="list-style-type: none"> • Donna Scheeder, Director of the Law Library Services, Library of the US Congress
11.00 - 11.30	Coffee Break
11.30 - 13.00	Practical session: preparing a dossier on a chosen topic of shared interest <ul style="list-style-type: none"> • Donna Scheeder, Director of the Law Library Services, Library of the US Congress
13.00 - 14.15	Lunch break
14.15 - 16.00	Building an effective Working Group of Libraries: tools and methods (1) <ul style="list-style-type: none"> - Defining the structure and working modalities of the Group - Discussion on the use of collaborative tools • Flavio Zeni, Chief Technical Adviser, Africa i-Parliaments Action Plan, UN/DESA
16.00 - 16.30	Coffee Break
16.30 - 17.00	Building an effective Working Group of Libraries: tools and methods (2) <ul style="list-style-type: none"> - Defining the structure and working modalities of the Group - Discussion on the use of collaborative tools • Flavio Zeni, Chief Technical Adviser, Africa i-Parliaments Action Plan, UN/DESA
17.00 - 17.30	Group discussion on the next common initiatives of the Working Group
17.30 - 18.00	Concluding remarks and next steps <ul style="list-style-type: none"> • Alessandro Palanza, Deputy Secretary General, Chamber of Deputies of Italy • Flavio Zeni, Chief Technical Adviser, Africa i-Parliaments Action Plan, UN/DESA • Moira Fraser, Chair, IFLA Section on Library and Research Services for Parliaments and Librarian of the Parliament of New Zealand • Assem Genedy, Director of the Information Centre, People's Assembly of Egypt - APKN a.i. Secretariat
18.00 - 19.00	Visit of the Senate

Workshop
Strengthening the Cooperation among Parliamentary Libraries in the Framework of the
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Italian Joint Parliamentary Library
Rome, Italy

LIST OF PARTICIPANTS

- ALGERIA
Council of the Nation
HADDAD Allel (Mr.) - Director of Documentation, Publications and Archives
- BOTSWANA
National Asseble
MOATSWI Keorileng Peter (Mr.) - Librarian
- BURKINA FASO
National Assembly
TRAORE/DIALLO Nassa (Ms.) - Director of Documentation and Archives
- CAMEROON
National Assembly
NOUMGA KAOKAMLA Jean (Mr.) - Director of the Library and Information Service
GARGA Alim (Mr.) - Deputy Director of the Library and Information Service
- COMOROS
Assembly of the Union
RABI Halima Abdou (Ms.) - Head of the Library
- EGYPT
People's Assembly
AL HENNAWY Sawsan (Ms.) - Head of the Library
WAHAB, Heba Farouk (Ms.) - Library Research Officer
- GHANA
Parliament
INSAIDOO Gloria (Ms.) - Parliamentary Librarian
- KENYA
National Assembly
MWAKIO Grace (Ms.) - Senior Librarian
- LIBERIA
House of Representatives
SONPON Charles S. (Mr.) - Head of the Library

- MALAWI
National Assembly
KAZEMBE Willard (Mr.) - Chief Library and Research Officer
- MAURITIUS
National Assembly
PALLEN Noel Carpen (Mr.) - Senior Library Officer
- MOZAMBIQUE
Assembly of the Republic
DA SILVA Júlio (Mr.) - Director of Parliamentary Documentation Division
- NIGER
National Assembly
HAROUNA Moussa (Mr.) - Director of Documentation and Translation
- SENEGAL
National Assembly
CISSE Khayrou (Mr.) - Director of Research and Documentation Services
- SOUTH AFRICA
Parliament
NTUNJA Albert (Mr.) - Manage of Library and Information Unit
- SOUTHERN AFRICAN DEVELOPMENT COMMUNITY PARLIAMENTARY FORUM (SADC PF)
MKHALIPHI Bongani (Mr.) - Resource Centre Officer
- SWAZILAND
Parliament
NXUMALO Esther (Ms.) - Head of Library and Research
- TANZANIA, UNITED REPUBLIC OF
National Assembly
NYAMBELE Kileo (Mr.) - Director of Library and Research Department
- TOGO
National Assembly
AGBA Gado (Ms.) - Head of the Library
- TUNISIA
Chamber of Deputies
HAMMAMI Yasmina (Ms.) - Head of the Library
- UGANDA
Parliament
RUGANBWA Innocent (Mr.) - Director of Library and Research Services
ENGITU Simon (Mr.) - Assistant Director, Library Services
- ZAMBIA
National Assembly
MTINE Tembi Chalabesa (Ms.) - Chief Librarian

- ZIMBABWE
Parliament
MUNYORO Isaiah (Mr.) – Director of Library Services

